



EXTERNAL JOB POSTING #18-003

APPROVED BY: Cari Turner, Human Resources Administrator
DATE: January 9, 2018 through January 31, 2018
BUREAU: Administration
DIVISION: Technical Support
POSITION: Technology Specialist - Infrastructure
DAYS/HOURS: Monday-Friday (9am-5pm) 24/7, 365 Operation
PAY GRADE: C14 \$39,063 - \$80,080

JOB DESCRIPTION:

The Technology Specialist will be responsible for: (essential and other important duties and responsibilities may include, but are not limited to the following):

• **Operational Duties**

- Configuration and daily operations of the local and wide area networks, server infrastructure, storage, backup and voice systems.
- Configure and manage the design, maintenance, development, and evaluation of infrastructure systems, including LANs, WANs, Internet, SANs, security, wireless, VMWare server virtualization systems.
- Ensure that all systems are meeting security and operational requirements.
- Administer all server systems, including Windows, Linux, SQL, and GIS servers, including coordination of patches, security policies, and OS upgrades.
- Assist staff members in evaluating, installing, configuring and deploying new infrastructure.
- Troubleshoot, repair, install and upgrade desktop/laptop computer systems within the agency's LAN/WAN environment for local and remote offices.
- Provide 24x7 on-call support to other IT staff members.

"The Lee County Sheriff's Office is an Equal Opportunity Employer"



SPECIAL REQUIREMENTS:

The ideal candidate will have the following preferred qualifications:

- Graduation from an accredited four-year college or university with a major in computer science, management information systems or a related field; and five years of progressively responsible professional information systems experience in a multi-user, multi-site environment.
- IT Industry certifications.
- General IT knowledge in the following areas: Infrastructure, Helpdesk Operations and Support Services.
- Five (5) years of increasing responsibility in:
 - TCP/IP networking, including routing, switching and VLANs
 - LAN/WAN/WLAN configuration and administration
 - Microsoft Server technologies, including Active Directory and Group Policy
 - Linux OS
 - Enterprise storage systems, including SAN technologies
 - Virtual infrastructures and virtualization techniques
 - Firewall and intrusion detection/prevention systems
 - Server Administration
- Excellent customer service skills. Ability to clearly articulate technical issues and solutions to non-technical users and to follow-through on completing tasks in a timely manner.

APPLICATION PROCESS:

Submit a prescreen application **along with resume** to Human Resources, no later than **4pm, January 31, 2018.**

NOTICE: All conditions of this job posting are subject to the Sheriff's Discretion. The Sheriff's Office is an equal opportunity employer.